

Policy Quality, Environment and Safety

Enertronica Santerno S.p.A. ("Enertronica Santerno") is inspired by a business model that has in customer care, continuous improvement of business processes and management of risks related to the operating environment in which it operates, mature and highly competitive, the fundamental characteristics of distinction. The guidelines identified by the Directorate for the relaunch and management of the company according to the industrial plan 2020-2021 are competence, reliability, customer satisfaction both internal and external, social responsibility, ethics, continuous improvement, the well-being of its employees in terms of health and safety and respect for the environment.

To do this, Enertronica Santerno has identified three main axes on which concentrate its resources:

- Smart production: innovative and flexible production technologies that create collaboration between operators, machines and tools; cost reduction and expansion of the product range.
- Smart services: advanced IT and technical infrastructures that allow to integrate systems, companies (referring to suppliers, customers and partners in general) and external structures aimed at providing flexible and reliable O&M services.
- Smart energy: attention to energy consumption through the continuous improvement of systems and their performance.

Enertronica Santerno is aware that fundamental aspects in this development process will be:

- i. the identification of the risks and opportunities linked to the strategic and operational choices, in order to pursue a responsible management and sustainability of business life over time;
- ii. the promotion of a corporate culture aimed at the growth of resources, the preservation of internal know-how as an inestimable wealth and teamwork;
- iii. the promotion of a corporate responsibility as the responsibility of each employee as belonging to a single group of persons that constitute the company in its uniqueness and integrity;
- iv. the protection of its employees by eliminating or, where not possible, reducing any possible risk to their health and safety at work;
- v. the creation and development of partnerships with national and international suppliers through systems of interaction and mutual support;
- vi. the completion of acquisitions in complementary and synergistic sectors aimed at improving the efficiency of products and processes;
- vii. the development of sustainable policies and strategies for the safeguard of the environment and available resources, avoiding waste and pollution.

The management is committed to ensuring that the achievement of the objectives identified is pursued by all its staff, and that it is also the prerogative of each individual that the system put in place in terms of quality, environment and safety is actively and continuously improved by motivated, responsible and professionally trained people. To this end, it commits to taking an active role in the promotion and guidance of all activities having an impact on the quality, environment and safety system adopted, through the dissemination, at all levels, of these principles, values and objectives and therefore of the c.d. Policy Quality, Environment and Safety as well as through periodic verification of its degree of suitability, understanding and implementation through direct feedback and periodic reviews of the results collected.